#### EXHIBIT 12







#### 6/11/20

I sent an email to Samantha at American Protection Corp not to contact me as I am not interested in purchasing any vehicle protection/warrenty for my car. Do not call me anymore.











# All iCloud



#### 5/28/20

Company: American Protection

Agent: Samantha

Phone: 1-800-427-1806 (Ext 1190)

Website: <u>Americanprotectioncorp.com</u>

Location: FL

Type of call: I answered the call there was a 3 second delay and Samantha came on the line.

16 Minute call at 12:51PMET

Received a voicemail from Samantha (following up on my VIN number) at 1:55PMET and an email quote from Samantha at 4:09PMET.

(In order to for Samantha to provide me the information I let her know that I would purchase the highest plan and gave her a Visa gift card as payment)









4:46







Date: 5/26/20

Type of call: Auto dial. I answered the call there was a three second delay then Marina came on the line asked me questions about my vehicle and then she said she was going to transfer me but we got disconnected.

Agent: Marina

Company name: Vehicle Protection Center

Number: <u>410-844-6327</u>

1 minute call at 3:51PMET















#### 6/5/20

Received additional voicemail and call from American Automotive protection corp operator Dawn (worked with Samantha. Received at 12:37PMET















# 6/5/20

Received additional voicemail and call from American Automotive protection corp operator Dawn (worked with Samantha. Received at 12:37PMET

### 6/11/20

I sent an email to Samantha at American Protection Corp not to contact me as I am not interested in purchasing any vehicle protection/warrenty for my car.

Do not call me anymore.











# Telemarketer Voicem... /





# +1 (281) 709-0786

Houston, TX May 28, 2020 at 1:55 PM





0:00 -0:21









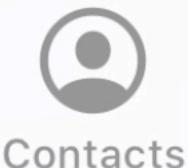
# **Transcription Beta**

"Hi Ruth this is Samantha calling with American protection I was just calling you to get the Vin number on your BMW to get your car is going for you um I'll be back in the office in about an hour I'm going to lunch my number is 1-800-427-1806 extension 5005 talk to you soon bye-bye..."

Was this transcription useful or not useful?











On Jun 10, 2020, at 11:15 AM, Ruth Smith <rdssmith@gmail.com> wrote:







